

"It's easy to develop vision, mission and values; any consultant can lead you through that process. The real challenge comes during implementation. Will the staff buy-in to the plans developed by the leadership? Docentus provided us the tools and techniques to actually change the culture of our organization all the way out to our front-line employees."

*Chip VanSteenberg
Former City Administrator*



Leadership and Organizational Development offerings that create more effective leaders, which improve organizational culture and increase the efficiency of your human capital.

Team Building experiences that build trust within your organization, which improve teamwork and raise employee productivity while lowering cost per revenue dollar.

Quality Experience Management systems that improve the consumer experience, which foster loyalty and increase value and market share.

Succession Planning programs that retain your experts in whom you have invested resources, which create a deeper knowledge base for your organization and maintain your status as a premier organization.

Coaching and Mentoring partnerships that provide opportunities to safely and honestly evaluate performance through effective feedback, which increase individual leadership capacity and improve personal and organizational effectiveness.

Strategic Planning programs that provide the tools necessary to chart a course to desired outcomes, which instill confidence in organizational sustainability and maintain the focus of vision to mission through values.

Keynote and Motivational engagements that are custom built to your organizational needs, which provide high-impact messages delivered at critical times and motivate your people to reach beyond the status quo.



ABOUT US CLIENTS

The Docentus Group is a leadership development and organizational improvement firm dedicated to developing leaders and creating improvement for our clients. We have extensive experience in serving small and large corporations, non-profit organizations, public and private education systems, governmental entities and emergency service providers.

By utilizing a wide variety of experiential learning techniques, developmental processes and quality management tools, we equip people and organizations with the mindset and tools needed to identify and eliminate the gaps between performance expectations and actual outcomes.

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Be it through learning and development, individual coaching or consultation services our processes are impacting, effective and consistently yield improvement toward the targeted goals of our clientele.

Increasing the value of our clientele's human capital is our top priority. We accomplish this by:

- Instilling core leadership principles throughout all we do
- Utilizing effective and proven management techniques
- Providing quality improvement tools that are behavior based, measurable, and observable.



The Docentus Group is made up of dedicated learning and improvement professionals who truly know what it means to achieve. My commitment to you is that our men and women will deliver outstanding learning and growth experiences for you and those you lead!

Ron Morrison, Founder

"I have worked with the Docentus Group at three different companies. They provided great value for all three on many levels. When you need more brainpower, whether in the short or long term, they are skilled at looking into your company through reality-colored glasses and being honest with you on where you need to focus your energies to improve what you are doing."

Ron Severt, CEO at the Seattle Space Needle

"I can attest to you that the Docentus Group has developed many intangible ways to produce very tangible, measurable and positive results. The results I have personally seen utilizing this company's services did not only include better team member morale, which relates to better guest service, but also caused team members (even at the very front line) to start thinking of creative ideas for efficiencies, improvements, and increased productivity. Again, I am not speaking about what I have seen from a brochure or from a third party — I have personally seen the results in action within my organization. I have learned from them that the key components to solving issues within any organization come from within!"

The Docentus Group facilitates openness to identify and resolve the issues that exist as well as "how to" grab hold of the things happening correctly that can be nurtured and blossomed into bigger parts of our daily approach."

Mike Lusky, Great Wolf Resorts



docentus

Learn. Grow. Improve.